



Subject:	GLL service report for 2025
Date:	Tuesday 14 <sup>th</sup> April 2026
Reporting Officer:	Jim Girvan, Director of Neighbourhood Services
Contact Officer:	Paul McLoughlin, Partnership Manager

<b>Restricted Reports</b>	
Is this report restricted?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
If Yes, when will the report become unrestricted?	
After Committee Decision	<input type="checkbox"/>
After Council Decision	<input type="checkbox"/>
Some time in the future	<input type="checkbox"/>
Never	<input type="checkbox"/>

<b>Call-in</b>	
Is the decision eligible for Call-in?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>

<b>1.0</b>	<b>Purpose of Report or Summary of main Issues</b>
	To present members with the annual GLL service report for 2025 as required within the terms of the leisure management contract and as previously reported through Active Belfast Limited.
<b>2.0</b>	<b>Recommendations</b>
2.1	Members are note the information provided below and at Appendix 1.
<b>3.0</b>	<b>Main report</b>

3.1	<p><u>Background</u></p> <p>Under the terms of the leisure contract between BCC and GLL, GLL is required to provide an annual service report for the preceding year. This report is presented through the People and Communities committee.</p> <p>GLL is a charitable social enterprise operating under the Better brand.</p> <p>GLL is proud to continue its work with Belfast City Council, helping to transform leisure facilities and services across the city. GLL seeks to deliver a successful social business focusing on customer needs. As a not-for-profit organisation, GLL reinvests back into the community by developing staff, investing in BCC centres, supporting young athletes and increasing participation across all user groups.</p>
3.2	<p><u>Outcomes and proposals</u></p> <p>The ‘GLL in 2025’ document, attached at Appendix 1, highlights our key successes and challenges in 2025 focusing on the six guiding values at the heart of our business.</p> <ul style="list-style-type: none"> <li>• Partner of Choice</li> <li>• Respecting the Planet</li> <li>• The Better Way of Doing Business</li> <li>• More Than a Job</li> <li>• Customers and Communities at our Heart</li> <li>• Tackling Health Inequalities</li> </ul>
3.3	<p><u>Summary</u></p> <p>Members are requested to consider and record receipt of the information provided above and at Appendix 1. CNS officers will be in attendance to respond to any queries raised by members.</p>
3.4	<p><u>Communications &amp; Public Relations</u></p> <p><u>None</u></p>
3.5	<p><u>Financial &amp; Resource Implications</u></p> <p>None</p>
3.6	<p><u>Equality or Good Relations Implications</u></p> <p>None</p>
<b>4.0</b>	<b>Appendices – Documents Attached</b>
	Appendix 1 GLL Service report for 2025